

RECOMMENDATION FOR

BRANDING OF AGENTS TO GROW REVENUE, ENHANCE BRAND EQUITY AND INCREASE MARKET SHARE

THEODORE H. SPRINK

AIG's Re-Branding A Great Story to Tell
95 Years in business, \$68 Billion in Revenue
\$98% Fortune 500, \$100 Million Claims Paid
130 Countries, 64,000 Employees
Strength of a Market Leader



Marketing of Brand Themes

"Partner for Life"

"Know Risk"

"AIG AII In"

"Won for All"



The Professional Marketer

Marketing Director Listens and Learns

Understands Agent Expertise

Matches Agents to Customers

Supports, Coaches and Mentors

Resource for Branding, Leads and Sales



Marketing Agent Expertise

Theme: Change, Uncertainty, Risk, Reward

Agents Trusted to Avoid Risk & Build Wealth

Benefits of Agent Expertise in Planning

Agent Expertise Matched to Customers Needs

Integration of Sales, Marketing and Training



Personal, Affinity and Commercial Targets

Targeting: Direct and Intermediary Channels

Diverse and Cultural Needs and Benefits

Customer Information-Source Channels

Traditional and Non-Traditional Messaging



Personal Products and Coverage

Direct, Affinity and Third Party COI

Individuals and Family Needs

Family Involvement in Defining Goals

Succession, Generational Planning



Commercial Marketing

Commercial Products and Coverage

Officers, Director and Company Needs

Wealth Management: Broader and Deeper

Customer Information Channels

Customer Behavior/Response Status



Electronic Branding Strategies

Prospect Profile for Content, Delivery, Touches
Outbound/Inbound Data Integration Strategy
Drip Strategies to Prime, Respond, Cultivate
Lead Generation, Scoring, Qualifying and CRM
Digital Channels, SEO, Data Analysis, ROI, NPS



Traditional Branding Strategies

Authored Articles for Publication

Personalized and Targeted eBrochures

News Releases Feature Agent Expertise

Customized Collateral Materials

News Letters Featuring Agent and Client



Case Studies: Agents Aiding Customers

Hosted Seminars Highlight Agent Expertise

Workshops, Networking Events, Sponsorships

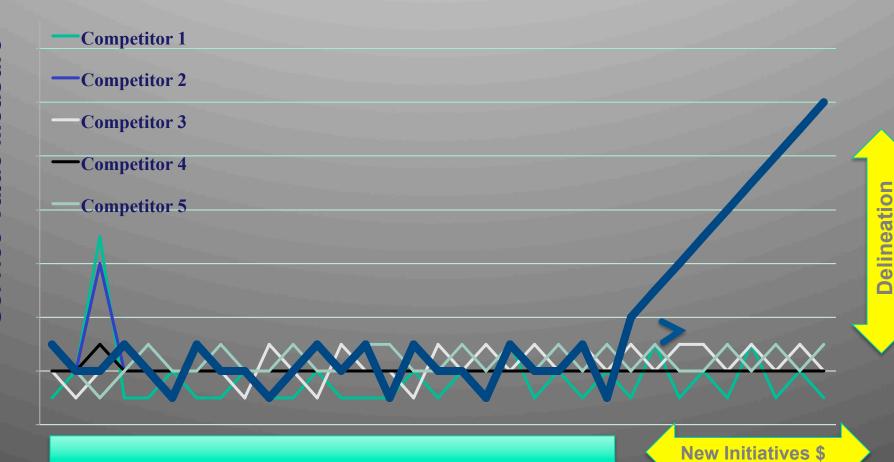
CE Programs for Agent Lead Generation

Community Involvement: Client Causes



Balance Automated with Traditional Marketing
Low Cost, Rapid Implementation Initiatives
Differentiation of AIG Value Proposition
Marketing Budget Focuses on Delineation
"Blue Ocean vs. Red Ocean" Concept





AIG

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Market Overview

PERSONAL DIRECT

BUSINESS DIRECT

PERSONAL INTERMEDIARY

BUSINESS INTERMEDIARY



Market Segmentation

Targets	Individuals	Affinity	Member	Associations	DBAs	Start-Ups	Small-Cap	Mid-Cap	Established	National	To
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Targeted Verticals

Individuals	Affinity	Member	Associations	DBAs
Prospect #1				
Prospect #2				
Prospect #3				
Prospect #4				
Prospect #5				
Prospect #6				
Prospect #7				
Prospect #8				
Prospect #9				
Prospect #10				



Targeted Verticals

Start-Ups	Small-Cap	Mid-Cap	Established	National
Prospect #1				
Prospect #2				
Prospect #3				
Prospect #4				
Prospect #5				
Prospect #6				
Prospect #7				
Prospect #8				
Prospect #9				
Prospect #10				



Action Plans and Timelines

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Scheduled Tasks	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	March	April	May	June	July	Aug.
Sales Planning and Targeting												
Market Research and Segmentation												
Product Training												
Coaching and Mentoring												
Sponsorships												
Alliances/Co-Marketing												
Hosted Events												
Conferences												
Intermediary Events												
CE Events												
Affinity Events												
Articles and White Papers												
Public Relations and Advertising												
Traditional Sales/Marketing												
Non-Traditional Sales/Marketing												
Road Show/Town Halls												
Community Outreach												
Initiative 1 and 2												
Initiative 3 and 4												
Initiative 5 and 6												



CONTACT INFORMATION

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